

Pinal/Gila Long Term Care

Prescription Drug Program

Mail Service
Pharmacy Benefit



provided by

Walgreens
Healthcare Plus

MAIL SERVICE PHARMACY TIPS

New Prescription(s):

- Complete attached registration form.
- New prescriptions must be mailed to the mail service pharmacy, or faxed from your doctor's office on the Walgreens Healthcare Plus Fax Order Form.
- For maintenance medications you need right away: ask your doctor for two prescriptions—one for a small supply to fill at a participating retail pharmacy, and one for a long term supply to fill through the mail.
- Most orders are shipped by U.S. Postal Service. Packaging does not show any indication that medications are enclosed.
- Your prescription(s) may be filled for up to the maximum supply allowed by Pinal/Gila Long Term Care, your physician, the law, and in accordance with pharmacy practice. Some medications that may only be dispensed for the exact quantity as written by your physician include, but are not limited to:
 - antidepressants
 - migraine medications
- This form should be used only for ordering maintenance medications (excluding over the counter items) as covered by Pinal/Gila Long Term Care. Non-covered items submitted will be returned unfilled.
- Allow 2 weeks for delivery.

Mail Pharmacy Customer Service:

1-800-345-1985 (TTY: 1-800-573-1833)

Monday–Friday 7:00 a.m. - 7:00 p.m. (Mountain)

Saturday 7:00 a.m. - Noon (Mountain)

Refills by Phone:

1-800-RX-REFILL (1-800-797-3345)

(en español: 1-800-778-5427)

Internet:

www.walgreensmail.com

This brochure only highlights your mail service pharmacy benefit. In case of any discrepancy between this brochure and the legal documents describing the plan, the legal documents govern.